

Tucker's Vinyl Graphics

Terms, Conditions, & Warranty

1. **Condition of Vehicles for Wrap Installation:** Customer agrees to have all vehicles delivered for wrap installation at Customer's sole cost and expense, damage free, washed, and dried and in a ready to install condition. Neither Tuckers Vinyl Graphics nor its designated agents or subcontractors shall be responsible for any damage sustained to any vehicle prior to delivery. Any damage sustained to a vehicle prior to delivery will be noted by Tuckers Vinyl Graphics and/or its designated agents or subcontractors upon delivery and such damage will excuse and invalidate the warranty provided by Tuckers Vinyl Graphics. Customer shall be responsible and bear the risk of all loss for any vehicle prior to delivery. If a vehicle is delivered to a designated location in a damaged condition, Customer shall have the vehicle repaired or replaced, at its sole discretion, and its sole cost and expense. Tuckers Vinyl Graphics shall have no obligation to install any wrap upon a damaged vehicle unless instructed by Customer to do so otherwise in which case Customer waives and releases Tuckers Vinyl Graphics from any warranty provided herein. If a vehicle is not delivered to the designated location in a washed, dried and ready to install condition, Tuckers Vinyl Graphics shall charge, and Customer shall pay to Tuckers Vinyl Graphics an additional extra charge of (see prep and warranty section) per vehicle that requires washing and drying prior to installation.
2. **Artwork:** Tuckers Vinyl Graphics is not responsible for errors in spelling, color, or design in regards to any and all artwork submitted by the client to Tuckers Vinyl Graphics. It is assumed that all artwork submitted to Tuckers Vinyl Graphics by the client has been approved by client prior to submission and is production ready. All artwork created by Tuckers Vinyl Graphics will be submitted to client via a digital proof for approval. Prior to any printing all digital proofs must be approved by signature and returned to Tuckers Vinyl Graphics mail or email. Upon approval, Tuckers Vinyl Graphics will not be held responsible for any errors or omissions in regards to spelling, color or design.
3. **Appearance and alterations:** Client understands that the product purchased is a vehicle wrap or vehicle decals. It is also understood that unlike a paint job on a vehicle, there can and will be seams, and patches that are necessary to cover entire vehicle and its contours and irregularities. It is also understood that upon approval of final graphic proofs, some changes to the finalized artwork may be necessary at time of installation to allow the vehicle wrap to fit the vehicle's shape. Client authorizes Tuckers Vinyl Graphics to make such necessary changes.
4. **Down Time and On-site Installations:** In the event that an on-site installation is scheduled by the client, any and all down time will be billed at \$85.00 hour. All clients specified installations will be subject to approval based on location, weather, and availability. Any and/or all aspects of client installation location that do not meet 3M's, Arlon, or Avery warranty standards will be subject to a loss of warranty of product and installation. All on-site installations will be documented on a 3M approved warranty sheet.
5. **Customer supplied materials have no warranty:** All warranty materials must be covered by the supplying contractor and re-installation and or removal for replacement installation will be quote per project.
6. **Pickup of Completed Vehicles:** Customer shall pick up and take delivery of any vehicle when the wrap installation has been completed at its sole costs and expense. Customer

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shall bear all risk of loss for any vehicle after completion of the wrap installation. Any vehicle not picked up after completion will be subject to an additional charge and storage fees in the amount of \$35.00 per day.